

Health and Care Experience Results

The Health and Care Experience Survey results of 2017/18 are now available. The Barns results were very favourable, having again scored well above the Scottish average.

Criteria	Very Positive or Positive	Scottish Average
How easy is it for you to contact your GP Practice in the way that you want?	96%	87%
If you ask to make an appointment with a doctor 3 or more working days in advance, does your GP Practice allow you to?	88%	68%
The last time you needed to see or speak to a doctor or nurse from your GP Practice quite urgently, how long did you wait?	94%	87%
The quality of information provided by the Receptionist?	91%	77%
The arrangements for getting to see a doctor in your GP Practice?	91%	67%
The arrangements for getting to see another medical professional in your GP Practice?	88%	70%
The care provided by your GP Practice?	93%	82%