

So Long, Farewell

After 21 years with the Practice Dr Lawrie will leave us on 8th May. We will all miss her very much and wish her a long and happy retirement.

Watch This Space.....

Our Patient Participation Group is supported and promoted by the Scottish Health Council. Some of the group members and staff involved will be making a promotional video to be shown through the TV screens in the waiting room.

Pharmacy Collection Service

Many local pharmacies offer a prescription collection service.

When you sign up in Practice for this, we will send your prescription direct to the pharmacy for you, **EVERY** time you order a prescription, even if this is arranged by telephone via the nurse or doctor.

To sign up, ask for a consent form at reception and order your prescriptions as normal. Please allow time for your pharmacy of choice to collect and dispense your prescription. This can take a day or two from ordering from the Practice.

Dates to Remember

The Practice will be closed for Easter Public Holidays on

Friday 3rd April

&

Monday 6th April



We will close at 12.30pm for staff training events on the following dates:

Thursday 23 April 2015

Tuesday 2 June 2015

**For medical advice
Out of Hours**

Please telephone

NHS 24

on

111

Contact us:

40 Dalblair Road Ayr KA7 1UL

Telephone: 01292 281439

Prescription Line: 01292 272140

www.medicayr.co.uk



Follow us on Twitter: @BarnsTweets



Like our Facebook page: Barns Medical Practice



How to Order Prescriptions Online

- Click the link at the bottom of the homepage - *Order your Repeat Prescription Securely Online*
- A new window will appear showing the order form.
- Type in your details (those marked with a red asterisk * are required fields).
- Fill in the list of your repeat medications.
- Under the heading *Sending Your Request* there is a tickbox *Remember my details on this computer for next time*. By keeping this ticked, the computer will populate your list next time you visit. Then all you need to do is tick the items you wish to order.
- Click the send button and you will receive a message telling you your request was successfully sent.

Cancelling Appointments

If you have an appointment you cannot attend it is important to cancel as soon as possible. This will help reduce the waiting time for appointments and also ensure your continued registration with the Practice. Frequent failure to attend appointments without cancelling can result in your removal from the Practice list.

In February 96% of appointments were attended and the average wait to see a GP was 8 days. Please help us to reduce this wait by cancelling. You can do this by replying to your text reminder, phoning us on 01292 281439 or emailing us at:

Clinical_Practice_BarnsMedicalPractice_80081@aapct.scot.nhs.uk

Please provide your name, address, date of birth and the time and date of your appointment in your email.

Patient Participation Group

Our Patient Participation Group met again recently. The meetings are always very positive for all involved and provide the Practice with ideas for improvements to services and access. We identified that patients may not answer mobile phones when the number appears as withheld or unknown. We are working with our service provider to ensure our number will be shown. We will also make more effort in keeping our notice boards up to date and change them regularly.

If you would like to join our group, please give your name at reception and we can invite you along. We aim to hold our next meeting on Tuesday 9 June.

Stay Informed!



We can email you our quarterly newsletter, Patient Participation Group minutes and action plans and other Practice Information.

Give your email address to a member of the reception team.
